



## 2024 - PAYMENT AND CANCELLATION POLICIES

Camp Pālehua requires a valid Credit/Debit card on file, email, and phone number.

A non-refundable reservation deposit of 30% is required at the time of booking to confirm your dates. A \$50 fee will be charged for returned checks due to insufficient funds.

Final payments are due on the day of check-in and you must present a valid photo ID. You may cancel your reservation for no charge up to two (2) weeks before arrival less your non-refundable deposit. Any cancellations made less than 2 weeks before arrival will be assessed a fee equal to one night's stay of original booking. Cancellations within 24 hours of check in are non-refundable.

If for any reason you would like to reschedule, change, or move your booking dates, a rebooking fee of \$50 will be charged. All rescheduled, changed, or moved bookings are only allowed in the year it was created. For example, a booking made for January 2023 can be changed to any available date in the year 2023. If changes cannot be made for that same year of booking your booking will be canceled and all payments are non-refundable.

A final guest count and confirmed reservation details will be due 2 weeks (14 days) prior to your reservation date, at which point a final invoice will be generated and sent.

Camp Management has one week after check-out to determine if any additional fees will be incurred (damages, cleaning etc.) and if so, we will contact the customer to send an invoice of charges with a note that the card on file will be used as payment.

\*Camp Management reserves the right to determine any refunds or fees regarding your booking.

If paying via major debit/credit card, you may process your payment with the Camp Office at (808) 347-0736. If paying via check, please address it to Camp Pālehua, LLC and send to the following **mailing address**:

Camp Pālehua, LLC.  
590 Farrington Highway, #210  
PBM #236  
Kapolei, Hawai'i 96707